

# Your Financial Aid Disbursement and Credit Refunds are now Electronic!

The College has partnered with Higher One Inc. to streamline the Financial Aid Disbursement and Credit Refunds process through electronic disbursement of funds.

Students registered for semester credit hour courses with San Jacinto College are issued a SanJacCard through Higher One Inc. Your SanJacCard number is your access to [www.sanjaccard.com](http://www.sanjaccard.com) to activate your account and select your preferred method of receipt of funds from San Jacinto College. You now have two choices available under the 'Refund Choices' link.

1. The Easy Refund or OneAccount. This is the SanJacCard which is a MasterCard branded DEBIT Card. It is NOT a credit card. Funds are transferred to your card the SAME DAY that funds are received by Higher One from the College. Generally the funds are available within one hour of receipt.

The SanJacCard MasterCard is accepted wherever there is a MasterCard logo. At any retail center you can opt to use it as a CREDIT transaction and avoid any Debit fees. The transaction is still contingent on funds being available in your account.

2. Direct Deposit to your personal checking or savings account. You have the choice to provide Higher One with your checking or savings account routing and account numbers for a direct deposit of your Financial Aid Disbursement or Credit refund.
3. You can change your preference at any time.
4. The following group of students will continue to receive a paper check from San Jacinto College due to MasterCard or banking regulations:
  - A. Dual Credit High School enrolled students
  - B. Early Admission High School students
  - C. Undocumented students
  - D. Continuing and Professional Development Only students

## This is a from the SanJacCard website explaining your Refund Choices

Preference changes will affect future payments, or those payments that are currently in the pending status. Changing your preference will not affect payments that have already been electronically disbursed by OneAccount or ACH.

Refund Choices	Refund Description	Time of Refund
<input checked="" type="radio"/> Easy Refund	<p><b>San Jacinto College Recommended</b></p> <p><b>Don't Wait for Your Money...Get an <i>Easy Refund</i></b>            I would like to have my financial aid refund or other refunds from San Jacinto College deposited directly into my OneAccount.</p> <p>With the OneAccount and the SanJac Card, any refund from the College is available in the fastest way. There is no charge to receive refunds directly into the OneAccount. There is no monthly fee or minimum balance requirement for the OneAccount.</p>	<p><b>The same day that your college releases the funds</b></p>
<input type="radio"/> ACH Transfer (to other bank)	<p>Please deposit my financial aid refund or other refunds from San Jacinto College into a third party bank account.</p> <p>There is no charge for receiving your refund in this way, although it can take up to 3 business days longer to receive a refund, as compared to the Easy Refund preference. To receive your refund by ACH transfer, you are required to have this option selected, and will also have to complete, print and mail in a paper ACH form.</p> <p>Higher One is responsible for delivering your refund to you, something we take very seriously. We offer several convenient ways to submit your signed ACH form to Higher One, including US Mail, Toll-free Secure Fax or EasyHelp upload of the scanned form.</p> <p>At times, exceptions are handled by Higher One to re-deliver a refund that has been returned. To expedite your refund delivery in these cases, it may be necessary to provide sufficient verification to your third party bank/provider, which may include the image of your signature. Thank you for your cooperation.</p> <p>Higher One will send you an email confirmation when we receive your form to notify you that it has been input into the system.</p>	<p><b>3 or more business days</b></p>

By selecting a preference above I accept and am authorizing San Jacinto College to deliver in the method I have selected above, any Title IV or other financial aid credit balances refunds, or any other credit balance refunds once tuition, fees, room and board (if contracted), and other current College charges for educationally related costs or activities have been paid in full. I understand that these are the options available to me for disbursement within the institution's policy. Exceptions to this will require contacting the College.

I acknowledge and agree that, at the time any financial aid credit balance is delivered in the method I have selected, I must be enrolled at and attending the San Jacinto College, and, to the best of my knowledge, I meet all applicable eligibility criteria for receipt of that aid.

Additionally, I authorize San Jacinto College or Higher One to reverse or originate debits for any delivered refund deposit made on my behalf, if I am not eligible for the Title IV or other financial aid or to correct any College or Higher One error.

[Update Preference](#)

The ACH fax number is (866) 754-6216 - used for sending ACH forms.

The SanJacCard website also offers a variety of information related to the card.



Email Address:

Ex: janedoe@yahoo.com

Password:

(case sensitive)

[Reset Password](#)

**Get Started**

**Learn More**

**Family & Friends**

**Money 101**

**\$1000 Grand Prize**

Let Higher One add to your summer fun(ds)!

[HOW TO WIN!](#)

## WELCOME...

**EASYHELP™**  
The Fast & Easy way to get help!

You have choices when it comes to receiving your refunds. **Choosing an Easy Refund<sup>SM</sup> into your OneAccount is the fastest refund option.** Enter your card number below to get started.

### New Cardholders: Get Started Now!

Enter your 16-digit card number and click GO!



- ▶ [Where's My Card?](#)
- ▶ [View a Demo](#)
- ▶ [What is This Card For?](#)

**GO!**

### Get Help!

- ▶ [Why Enter My Card Number?](#)
- ▶ [How to Use the OneAccount for Free](#)
- ▶ [Learn More at LearnAboutOne.com](#)
- ▶ [Customer Support](#)

Watch an Orientation Video

#### Orientation Videos



Watch a series of short videos to get started.

**Play Now!**

[Home](#) | [About Us](#) | [Security](#) | [Fee Schedule](#) | [Terms and Conditions](#) | [Contact Us](#) | [Identity Verification](#) | [EasyHelp](#)

Connect with us



Banking services provided by The Bancorp Bank, member FDIC | [Privacy Policy](#)

The SanJac Card Debit MasterCard® is issued by The Bancorp Bank pursuant to license from MasterCard International Incorporated. The card is administered by Higher One, Inc.

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To determine if you will be receiving Financial Aid Disbursement or Credit refund you may use the Student Account Suite available through [www.sanjac.edu](http://www.sanjac.edu) website on SOS to view recent San Jac account activity.

If the code HONE is present you will be receiving a Federal Title IV Disbursement or Credit Refund for the amount indicated.

You will also receive an email notification to your San Jac email account from Higher One when funds have been transferred to your account.

You may also complete a payroll direct deposit form if you are a part time employee and want to have your pay directed to your SanJacCard. This form is available at [www.sanjaccard.com](http://www.sanjaccard.com)

If you have any questions related to your SanJacCard account you can use the Customer Support link – see screen print below (preferred method for any account issues) or you may contact any Campus Business Office.

Sincerely,

William E. Dickerson

Director of Accounting and Financial Services

[Support Home](#)[Answers](#)[Ask a Question](#)[Your Account](#)

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Find the answer to your question

## Featured Support Categories

### Deposit - Fund Your OneAccount

- Cash
- Friends & Family
- Incoming Wire Transfer
- Merchant Credit
- Outside The U.S.
- Payroll
- Personal Checks, Money Orders, etc
- Refunds
- Transfer From External Account
- Where Is My Deposit?

### Card Issues

- Activation
- Damaged/Worn Out
- Expired Card
- Getting Your First Card
- Lost/Stolen Cards
- Name Change
- On-Campus
- Off-Campus
- Replacement Card
- Pictures
- Restricted Card
- Returned By The Post Office
- Temporary Card
- When Will I Get My Card?

### Spend/Withdraw

- Bank/Official Checks
- Cash Advance
- Cash/ATMs
- MasterCard Debit
- OneAccount To OneAccount Transfer
- Online Bill Pay
- Outgoing Wire Transfer
- On-campus Spending
- Personal Checks

### Password/PIN

- Password
- PIN
- Reset Password
- Reset PIN

### Managing My Profile/OneAccount

- Addresses
- Asset/Bank Verification
- Autoload
- Available Balance
- Customer Identification Program (CIP)
- Email Preferences
- Funding Bank Accounts
- General - How It Works
- Mobile Alerts
- OneRewards
- Payroll
- Stop Payment
- Third Party ACH Form
- Update Telephone Number

## Financial Aid and Other Refunds

[Financial Aid](#)  
[Refund Check Not Received](#)  
[Refund Preferences](#)  
[When Will I Get My Refund?](#)  
[Where Is My Refund?](#)

## Parents, Family and Friends

[Confirming Bank Accounts/Security Watch](#)  
[General - How It Works](#)  
[Getting Set-Up](#)

[Who To Contact...](#)

## Statement and Transactions

[Archived Statements](#)  
[Fees](#)  
[Pending Transactions](#)  
[Unauthorized Transactions - Disputes](#)  
[Why Is My Balance Negative?](#)

## Most Popular Answers

[OneAccount ATM Commitment](#)

[When Will I Actually Get My Refund?](#)

[How Can I Close My Account?](#)

[Transfer From OneAccount](#)

[How To Order A Replacement Card](#)

[How Can I Add Funds To My Account?](#)

[Fees](#)

[How Can I Check On The Status Of My Refund?](#)

[OneAccount ATM Locations](#)

[Withdraw Cash at ATM's](#)

[Trouble Logging In - Reset Password](#)

[Lost Card](#)

[See all popular answers](#)