Leadership Institute at San Jacinto College
Presents:

*Coaching for Success & Coaching for Improvement*

This 1-day foundational leadership course teaches leaders how to help their people achieve their goals and avoid problems—a positive experience for them and those being coached. Leaders learn a proven coaching process—a continuous cycle that ensures they identify coaching opportunities, provide needed coaching and support, observe performance, and measure results until the desired outcomes are achieved. During the course, leaders learn a set of essentials skills to conduct effective improvement discussions, provide feedback and ongoing support people need to improve performance. Learners acquire a set of proven coaching skills, discover coaching Imperatives for meeting today’s challenges, and realize their role as a leader—leader who inspires others to act.

*This course will show you how to:*

- Prepare people to successfully handle challenging situations and tasks
- Expand their teams’ capabilities to give the organization a competitive edge
- Delegate with confidence in their team’s ability to assume new responsibilities
- Encourage others to take charge of improving performance and altering work habits, develop an improvement plan, and measure their progress
- Prepare for and conduct successful improvement discussions
- Handle specific challenges that might occur during such discussions
- Foster morale and productivity by addressing performance and work-habit issues in a firm, fair, and consistent manner

This course is scheduled four times to accommodate your various shifts and contingent upon the registration of at least 16 people in each session.

**Wednesday, April 11, 2012**
8:00 AM – 5:00 PM

**Fee:** $275 including Official DDI Curriculum, Breakfast Lunch & Snack

**Location:** San Jacinto College Central Interactive Learning Center Building
8060 Spencer Highway, Pasadena, TX 77505

To register or for additional information, call: David Lewis at 281.542.2061 or email david.lewis@sjcd.edu