

# Hurricane Harvey Resource Guide

## General Resource Information

### American Red Cross

1-866-438-4636

### Local American Red Cross

713-526-8300

<http://www.redcross.org/>

### City of Houston 2-1-1

Text the number 898211 and write Houstonflood in the message bar to receive updated information on flood recovery from 2-1-1

### Federal Emergency Management Agency

1-800-621-3362 TTY1-800-462-7585

[www.disasterassistance.gov](http://www.disasterassistance.gov)

### FEMA Assistance

<https://www.fema.gov/hurricane-harvey>

### FEMA Advisory: Unified Response to Hurricane Harvey

<http://www.usfra.org/group/fema/forum/topics/fema-advisory-response-to-hurricane-harvey-continues#.WawuRtKrrIU>

### Harris County Office of Emergency Management

713-881-3100

<http://www.houstonemergency.org/>

### Harris County Evacuation

211 (County Wide) 311 (Houston Wide)

### Salvation Army

713-752-0677

### Social Security Administration

1-800-772-1213

### Texas Emergency Assistance Hotline

1-877-541-7905

### Towed Vehicles

713-308-8580

### United Way

713—685-2300 or Text 898211 or email [www.helpline.org](http://www.helpline.org)



To find out of additional resources available in Texas, please visit <https://www.disasterassistance.gov/get-assistance/find-assistance> and click on Find Assistance

# Mass Care Shelter

Search for open shelters by texting SHELTER and a Zip Code to 43362 (4FEMA) Ex. Shelter 01234

**Below is a list of a few shelters:**

First Baptist Church Highlands 210 N. Magnolia Highlands, Houston  
First Baptist Church Huffman 25503 FM2100, Houston  
Golden Acres Baptist Church 2812 Pansy, Pasadena  
American Legion Hall 14890 FM 2100 Rd., Houston  
Crossway Community Church 807 Russell Palmer Rd., Kingwood  
Trini Mendenhall 1414 Wirt Rd, Houston  
First Baptist Church North 4422 Lauder Rd, Houston  
Summer Creek Baptist Church 12159 W Lake Houston, Houston  
Providence Community Church 5370 FM 1960, Atascosita  
Creskide Park Junior High 8711 Creskide Green Dr., The Woodlands  
Sagemont Church Annex. 11600 Hughes Road, Houston  
Life Path Church 17703 W Little York, Houston  
Seventh Day Adventist 1614 Bingle Rd, Houston  
Humble Civic Center 8301 Will Clayton Pkwy, Humble  
Grace View Baptist 25510 TX-249, Tomball  
Jimmy Burke Activity Center 500 W 13th St, Deer Park  
Pathway Church 20802 Rhodes Rd, Spring  
Lone Star -Cy Fair 9191 Barker Cypress, Cypress  
Forge for Families 3435 Dixie Drive, Houston  
North Shore Community Fellowship 444 Maxey Road, Houston



It is strongly encouraged to use verified sources to locate available shelters, such as the [Red Cross website](#). To check on family members in shelters call 1-866-526-8300 option 3

## Red Cross Shelter Locations

<http://www.redcross.org/get-help/disaster-relief-and-recovery-services/find-an-open-shelter>

# Transitional Shelter Assistance (TSA)

**Individuals or households may be eligible for TSA if:**

- They register with FEMA for assistance
- They pass identity verification
- Their pre-disaster primary residence is located in a geographic area that is designated for TSA and occupancy is verified
- As a result of the disaster, they are displaced from their pre-disaster residence and they are currently not living in their primary residence.
- Eligible individuals have the ability to locate a participating hotel/motel online by visiting [www.femaevachotels.com](http://www.femaevachotels.com)

# Counseling Services

**Disaster Related Crisis Counseling (available 24 hours)**  
713-970-7070

**The primary goal of these programs is to alleviate the suffering experienced by survivors and victims of disasters. Services include, but are not limited to:**

- Coordination of disaster mental health services
- Development of crisis counseling and brief therapy programs

Text the number 66746 and write TALKWITHUS in the message bar to talk to a professional about emotional distress (ex. 66746 as the number and text "TALKWITHUS" for the message) or call 1-800-985-5990

**Catholic Charities**  
713-526-4611

**Family Houston**  
713-861-4849

**Houston Galveston Institute**  
713-526-8390

**Innovative Alternatives – Bay Area**  
832-864-6000

**Jewish Family Service**  
713-667-9336

**Montrose Counseling Center**  
713-529-0037

**Suicide and Depression Crisis Intervention of Houston**  
713-HOTLINE (713-468-5463)  
Teen Line (24/7)  
713-529-TEEN (713-529-8336)

**The Harris Center for Mental Health and IDD**  
713-970-7000



# Healthcare Services

<b>City of Houston Health &amp; Human Services Dept.</b>	832-393-5169
<b>Good Neighbor Healthcare Center</b>	713-529-3597
<b>Harris Health System</b>	713-566-6400
<b>Houston-Area Healthcare Resources Access Health</b>	281-342-4530
<b>Legacy Community Health</b>	832-548-5000

# Employment/Unemployment

To be eligible for help under Disaster Unemployment you must:

- Have worked or been scheduled to work in the disaster area, but because of the disaster no longer have a job, a place to work in the area, or you could not get to your work because of disaster damage; or
- Have become the head of the household and need employment because the head of household died as a result of the disaster; or
- If you were self-employed but have lost all or part of your livelihood as a result of this disaster, you must provide an income tax form (Schedules SE and Schedule C or Schedule F) or other proof of your self-employment to receive disaster unemployment benefits.

You can call 1-800-621-FEMA (TTY: 1-800-462-7585)

**Employment Career & Recovery Resources, Inc.**  
713-754-7000

**Family Services of Greater Houston (Veterans)**  
713-861-4849

**Goodwill, Inc.**  
713-590-3123

**Houston Area Urban League**  
713-393-8700

**Northwest Assistance Ministries (NAM)**  
281-885-4616

**Workforce Solutions**  
1-888-469-5627 (<http://www.wrksolutions.com>)

**Other Benefits Supplemental Nutrition Assistance Program (SNAP) 2-1-1 option 2**



# Food Banks

Houston Food Bank Hotline: 832-369-9390 <http://www.houstonfoodbank.org>

**Alabaster Store House Pantry**

281-442-6334  
3200 N. Alexander  
Baytown, TX 77520

**Baytown United SDA**

281-837-6563  
1101 W. Nazro  
Baytown, TX 77520

**Calvary Church of the Nazarene**

832-742-8917  
15049 Wallisville Road  
Houston, TX 77049

**Alvin Community Food Pantry**

281-824-8871  
1212 S. Durant  
Alvin, TX 77511

**Catholic Charities- Galveston**

409-762-2062  
1204 45<sup>th</sup> St.  
Galveston, TX 77552

**Catholic Charities- Texas City**

409-948-0405  
1604 ½ 9<sup>th</sup> Ave. North  
Texas City, TX 77590

**Bayshore Baptist Church Food Pantry**

281-4710332  
11315 Spencer Hwy  
LaPorte, TX 7757

**San Jacinto College Student Engagement Office**

Central, North, and South Campus  
Food Pantry

It is strongly encouraged to use verified sources to locate available food pantries, such as the Houston Food Bank website <http://www.houstonfoodbank.org> by entering your zip code.

Please verify the operating hours prior to visiting each location.



# Additional Resources

## Disaster Pharmacy Assistance

<https://texpharm.site-ym.com/page/DisasterPharmacyAssi>

## Texas Children's Hospital: Helping Children Cope with Hurricane Aftermath

<http://www.texaschildrens.org/blog/tips-helping-children-cope-hurricanes-storms-and-their-aftermath>

## Texas Governor Hurricane Center

<https://gov.texas.gov/hurricane>

## TEA Issues Missed School Day Waivers

[http://tea.texas.gov/About\\_TEA/News\\_and\\_Multimedia/Press\\_Releases/2017/Commissioner\\_Morath\\_authORIZES\\_Missed\\_School\\_Day\\_waivers\\_for\\_districts\\_affected\\_by\\_Hurricane\\_Harvey/](http://tea.texas.gov/About_TEA/News_and_Multimedia/Press_Releases/2017/Commissioner_Morath_authORIZES_Missed_School_Day_waivers_for_districts_affected_by_Hurricane_Harvey/)

## TWC

Unemployment [https://m.facebook.com/story.php?story\\_fbid=1522571524467156&substory\\_index=0&id=239766759414312](https://m.facebook.com/story.php?story_fbid=1522571524467156&substory_index=0&id=239766759414312)

## PISD Hurricane Resources (Pasadena ISD)

<http://www1.pasadenaisd.org/pisdstrong>

## CCISD Hurricane Resources

<http://ccisd.net/ccisdcares>

## PISD Disaster Relief Resources

<http://www.pearlandisd.org/Page/15175>

## Vehicle Replacement

[https://www.tceq.texas.gov/airquality/mobilesource/vim/how\\_to\\_apply.html](https://www.tceq.texas.gov/airquality/mobilesource/vim/how_to_apply.html)

## Brazoria County

<http://brazoriacountytx.gov/home>

## Texas Homeless Education Office

[http://www.theotx.org/resource\\_type/trauma/](http://www.theotx.org/resource_type/trauma/)

## Texas Network of Youth Services

<http://tnoys.org/how-to-help-texas-child-welfare-and-youth-service-programs-impacted-by-hurricane-harvey/>

## Mental Health America of Greater Houston

<http://www.mhahouston.org/>

**All-Hazard Preparedness Information**

<http://prepare.readyharris.org/>

**Harris County Flood Control District**

<https://www.hcfd.org/>

**[Download the Harris County ReadyHarris Mobile App](#)**

**Flood Safety Tips and Resources**

<http://www.floodsafety.noaa.gov/>

**Report Flooding in Harris County**

<https://www.surveymonkey.com/r/HomeFlooding>

**Fort Bend County Information**

<http://fbcoem.org/>

# Checklist

When you apply for services, please have the following information available:

- Social Security number
- Current and pre-disaster address
- Telephone numbers where you can be contacted
- Insurance Information
- Total household income
- A routing and account number from your bank (only necessary if you want to have disaster assistance funds transferred directly)