Frequently Asked Questions

1. Does this class include a certification exam?
   Answer: No, this is an entry level class.

2. Is a clinical or internship included?
   Answer: No.

3. Is a high school diploma or GED required?
   Answer: No, not to take the class. However, most healthcare employers require high school graduation or GED.

4. I have no previous experience in healthcare. Will I be able to successfully complete this class?
   Answer: This class is designed for entry level training, and does not require previous experience. However, any healthcare related experience/training will be beneficial. Individuals without experience may need to spend additional time studying.

5. Is a criminal background check or drug test required?
   Answer: No, not for this class. However most healthcare employers require a criminal background check and drug test prior to employment.

6. If I complete this class, but have no experience, will I be able to get a job?
   Answer: This class prepares you for entry level employment in a medical office setting. Your ability to get a job stems from your total presentation of skills, experience, education, and personal characteristics. As a continuing education student at San Jacinto College, you have access to the college Career and Employment Center, located on each campus. You may access their website at http://www.sanjac.edu/career-center

7. What is the requirement to successfully complete the class?
   Answer: You must successfully complete all coursework, including exams, homework, and quizzes. Attendance in class is critical to successful completion, and any absences must be made-up as instructed by the instructor.

8. I am interested in a medical billing/coding career. How will this class help me reach that goal?
   Answer: This class covers the foundation to prepare you to learn billing and coding. The class includes medical terminology, pathophysiology and other concepts that you will need prior to learning billing/coding. After successfully completing this class, you will have completed the prerequisites to enroll in the AAPC Professional Medical Coding Curriculum course.

9. Are computer skills required?
   Answer: Computer skills are not required for this class. However, most office jobs do require computer skills and basic computer skills are recommended.

10. Do you have a Payment Plan for this class?
    Answer: You may be able to use the Convenient Payment Plan (CPP) for this class. The CPP requires that you pay 50% when you register, plus a $25 service fee. The remaining 50% is paid in 2 later payments as required by the college Business Office. Please check with the appropriate registration office for details. Additionally, there may be grant funding available. Check out this link for current San Jacinto College Grants: http://cpd.sanjac.edu/funded-training