Plexus International is the Exemplar Global-certified course provider for this training. Learn the full range of auditing skills that will help you become a strong advocate in your company’s effort to obtain maximum value from your commitment to ISO 9001:2015. Participants will acquire the necessary skills to become a leader in preparing and conducting audits through interactive methods while avoiding lecture based learning. Successful completion of this course meets the training requirements for certification of individual QMS Lead Auditors.

Prerequisites: A series of questions to be answered by the student and turned in Prior to or at the beginning of the course to demonstrate understanding of the ISO 9001:2015 Standard

Who should attend: Any member of an ISO 9001:2015 implementation team, trainers who want an effective method of explaining ISO 9001:2015 to employees, representatives from key functional groups involved in an organization’s quality management system; individuals who want to become Exemplar Global certified auditors, those assisting their organizations toward ISO 9001:2015 registration, and anyone responsible for leading an audit.

LEARNING OBJECTIVES
- Perform audits based on ISO 19011:2011 Standard
- Demonstrate an understanding of ISO 9001:2015
- Apply Exemplar Global Auditor Certification Handbook
- Link to Quality Management Principles
- Form an audit team
- Conduct an audit meeting
- Determine needed documentation and organize to the standard
- Classify, record and resolve nonconformities
- Implement preventative measures to avoid future nonconformities

REQUIREMENTS FOR SUCCESSFUL COMPLETION
There are two elements involved in the evaluation and examination for successful completion of participants of this course:

1) The continual evaluation of the student’s attitudes, auditing capability, performance as team members when role-playing, and communication skills (performed independently by all instructors involved with the class).

2) A written examination, which covers the content of ISO 9001:2015 and the application of audit principles and practices based on ISO 19011:2011. 75% of the examination grade is based on questions that require essay responses that test comprehension of the audit process and the application of ISO 9001:2015, and the remainder of the examination grade is based on multiple choice, true/false or short answer questions.

Note: The time allotted for taking the examination is two hours. Strict adherence to the time limit is to be maintained. However, the trainer may allow a student whose primary language is not the language in which the course is conducted, or a student with a particular disability that adversely affects the student’s capability to complete the examination in the allotted time, up to 30 additional minutes for taking the written examination.

The only reference materials allowed during the examination are a copy of the ISO 9001:2015 standard, course materials provided by Plexus International and any personal notes made by the student during the course.

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