



ASQ Certified Manager of Quality and Organizational Excellence (CMQ/QE)

San Jacinto College in partnership with ASQ chapter 1422 is offering The Certified Manager of Quality and Organizational Excellence (CMQ/OE) designed to help the student understand the CMQ/OE Body of Knowledge. The seven domains will be covered, along with preparation for the ASQ certification exam.

The domains are Leadership, Strategic Plan Development and Deployment, Management Elements and Methods, Quality Management Tools, Customer-Focused Organizations, Supply Chain Management, and Training and Development.

To be eligible for certification, ASQ requires that examinees have at least 10 years work experience in one or more of the domain areas, 5 of which should have been in a decision making role. Education may be substituted for work experience. Students not meeting ASQ certification requirements are welcome, but may not take the exam.

For more information, see <http://cert.asq.org/certification/control/manager-of-quality/right-for-you>

LEARNING OBJECTIVES

To understand the scope of the ASQ CMQ/OE Body of Knowledge in preparation for the CMQ/OE exam. To become familiar with the testing format – constructed answers and multiple choice.

Examination

Each certification candidate is required to pass a written examination that consists of multiple-choice questions that measure comprehension of the [Body of Knowledge](#). The Manager of Quality/Organizational Excellence examination is a four-hour, two-part examination - 150 multiple choice questions and two constructed response (essay) questions. It is offered in English.

Hours: 24 **CEUs:** 2.4

Days: Monday thru Wednesday

Date: *Fall 2019 TBD*

Times: 8:00a.m. – 5:00p.m.

Cost: \$1295 (ASQ Member)
\$1495 (Non Member)
(Materials & Included)

Registration Deadline:

Location:

San Jacinto College South
13735 Beamer Rd
Houston, Texas 77089

More information contact:
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http://asq.org/actions/mini_sites/1422

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Education and/or Experience

Work experience must be in a full time, paid role. Paid intern, co-op or any other course work cannot be applied towards the work experience requirement.

You must have 10 years of on-the-job experience in one or more of the areas of the Certified Manager of Quality/Organizational Excellence [Body of Knowledge](#). A minimum of five years of this experience must be in a decision-making position, defined as the authority to define, execute or control projects/processes and to be responsible for the outcome. This may or may not include management or supervisory positions.

If you have completed a degree from a college, university, or technical school with accreditation accepted by ASQ, part of the 10-year experience requirement will be waived(only one of these waivers may be claimed):

- Diploma from a technical or trade school - one year will be waived
- Associate degree - two years waived
- Bachelor's degree - four years waived
- Master's or doctorate - five years waived

Degrees or diplomas from educational institutions outside the United States must be equivalent to degrees from U.S. educational institutions.

Minimum Expectations of a Certified Manager of Quality/Organizational Excellence

- Must be a professional who leads and champions process improvement initiatives in organizations that can have regional or global focus in a variety of product or service settings.
- Must lead team efforts to establish and monitor customer/supplier relations, supports strategic planning and deployment initiatives.
- Must help develop measurement systems to determine organizational improvement.
- Must motivate and evaluate staff, manage projects and human resources.
- Must analyze financial situations, determine and evaluate risk, and employ knowledge management tools and techniques in resolving organizational challenges.

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