

RCA – Root Cause Analysis for Facilitator

This course strengthens the foundations of problem solving by providing advanced knowledge and skills around RCA process to help eliminate problems from reoccurring.

Who Should Attend?

Any and all individuals, who lead, facilitate or get asked to lead RCA.
Not limited to shop floor personal, engineers, technicians, or mechanics
Applies to all disciplines, functions and organizations.

Students will learn how to:

- Avoid ineffective problem-solving.
- Differentiate between Issue Resolution & Issue Elimination.
- Clearly define any Problem.
- Develop a Cause & Effect Chart using:
RealityCharting® v6.0
Paper and pen.
- Identify Effective Solutions.
- Gather evidence or data.
- Facilitate a RCA team.
- Develop and Implement an Action Plan.

It enforces the concept that RCA is a team based event and it is critical to include cross functional team members in the analysis. And most importantly it enforces that we are trying to seek effective solutions not placing blame to help prevent reoccurring problems.

Workshop Objective:

- To provide the **knowledge** and **skills** necessary to:
 - Perform Medium or High Level Analysis
 - Understand the RCA Methodology
 - Lead/Facilitate an RCA with a team of participants.

Hours: 16

CEUs: 1.6

Location: San Jacinto College
Central Campus
8060 Spencer Hwy
Pasadena, Texas 77505

Date: *Fall 2019 TBD*

Cost: \$1295

More information contact
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Visit our website:

<http://www.sanjac.edu/cpd/bp-training>